

## ELECTRIC BILL HIGHLIGHTS

Everything hinges on the number of kilowatt-hours used. The more you use, the more you pay. To save money, you have to cut back your usage. Unlike your telephone bill, there are no optional services that you can eliminate.

### DELIVERY SERVICES

Delivery services cover costs associated with bringing electricity to your home. This portion of the bill is broken down into these five separate charges:

- The **customer charge** of \$2.54 is paid by every customer to cover the cost of billing and electric meters.
- The **distribution charge** covers the cost of delivering electricity from the start of the Narragansett Electric distribution system to your home. The current rate is 3.642 cents per kilowatt-hour.
- The **transmission charge** covers the cost of delivering electricity from the power plant to the start of the Narragansett Electric distribution system. It currently stands at 0.499 cents per kilowatt-hour.
- The **transition charge** pays off debt owed by Narragansett Electric, mostly for building power plants. Currently, it stands at 0.944 cents per kilowatt-hour.
- The **conservation charge** pays for programs that encourage energy conservation and renewable energy. It now stands at 0.23 cents per kilowatt-hour.

This chart helps you keep track of your monthly electrical usage. It shows the total kilowatt-hours used over the previous 13 months. It starts with the most recent month and runs backward. Typically, the number of kilowatt-hours will be lower in the fall and spring and higher in the summer and winter.

Account Number  
12345 67890 00

Pay This Amount  
\$52.76

Amount Enclosed  
\$

JAN 03

**Narragansett Electric**  
A National Grid Company

#BWNFKLM \*\*C040  
#123456789000#  
SAMPLE BILL  
123 MAIN STREET  
ANYTOWN RI 01234-1234

900000000000

1 12  
1 08

PAYMENTS POSTED BY FEB 14 WILL APPEAR ON YOUR NEXT BILL

**Narragansett Electric**  
A National Grid Company

To Reach Us  
Phone: 1-800-322-3223  
E-mail: narragansett@na.ngrid.com  
Website: www.narragansett.com

Pay This Amount \$52.76

Account Number 12345 67890 00

Bill Date JAN 17 2003

SERVICE ADDRESS 123456789000  
123 MAIN ST ANYTOWN RI SAMP, CT 12

SERVICE PERIOD DEC 13 TO JAN 16 2003 34 DAYS

TYPE OF METER READING ACTUAL

METER NUMBER	RATE	METER PRESENT	READING PREVIOUS	KWH USAGE
99999999	A16	10580	10096	484

DELIVERY SERVICES:  
NARRAGANSETT ELECTRIC COMPANY  
RATE: BASIC RESIDENTIAL RATE A-16

MONTH	TOTAL KWH
J 03	484
D 03	402
N 03	349
D 03	304
S 03	476
A 03	685
J 03	673
J 02	292
M 02	316
A 02	326
M 02	370
F 02	359
J 02	501

PREVIOUS BALANCE	\$ 60.00
PAYMENT-THANK YOU 12/30/02	- 60.00
BALANCE FORWARD	0.00
CUSTOMER CHARGE	2.54
DISTRIBUTION CHARGE .03642 X 484 KWH=	17.63
*TRANSMISSION CHARGE .00499 X 484 KWH=	2.42
TRANSITION CHARGE .00907 X 484 KWH=	4.39
CONSERVATION CHARGE .00230 X 484 KWH=	1.11
TOTAL DELIVERY SERVICE	\$ 28.09
SUPPLIER SERVICES - STANDARD OFFER:	
ENERGY CHARGE .04662 X 484 KWH=	22.56
TOTAL ENERGY CHARGE	\$ 22.56
GROSS EARNINGS TAX	2.11
TOTAL CURRENT BALANCE	\$ 52.76
TOTAL ACCOUNT BALANCE	\$ 52.76

\* INCLUDES A TRANSMISSION ADJUSTMENT IN THE AMOUNT OF \$.00063

Make check payable to Narragansett Electric Company • Mail to: Processing Center, Woburn MA 01807-0049 • Additional information on reverse side.

**Type of meter reading.** This will tell you whether the bill in hand is based on an actual reading of the meter or an estimated reading that is calculated based on your typical monthly usage.

**Kilowatt-hour usage** is a measure of how much electricity you use each month. A kilowatt-hour is the equivalent of burning 1,000 watts of electricity for one hour — or turning on 10 100-watt light bulbs for an hour.

### SUPPLIER SERVICES

This energy charge covers the cost of providing electricity to the customer. There are two separate rates under this charge:

The **standard offer** is the lower rate at 4.662 cents per kilowatt-hour. It is charged to all residential customers and the vast majority of Narragansett Electric's business customers.

The **last resort service rate** (not shown on this bill) of 4.741 cents per kilowatt-hour is charged to less than 1 percent of the utility's customers: businesses that either became customers after January 1998 or that dropped Narragansett Electric as their supplier and then returned.